Terms and Conditions

- Your enrollment to the courses provided by JUSTSWIM is subject to the following terms and conditions and all applicable laws. By enrolling in any of the courses provided by us, you accept, without limitation or qualification, these Terms and Conditions.
- All Students must submit an enrolment form online and sign the Health Declaration to participate in swimming lessons. Such enrolment is not assignable or transferable to any other person.
- Any medical issue or swimmer's special needs must be discussed with the coach on the first day of the class. JUSTSWIM shall not be liable under any circumstance for any undisclosed medical conditions or needs.
- We expect swimmers to be punctual and notify us in advance of any absences. Responsible behaviour is expected from all swimmers at all times. Classes shall not be extended if the swimmer arrives late.
- There are no refunds for missed classes. Rescheduling of classes is allowed with prior request within the validity period. Validity period will not be extended for anyone under any circumstances. The packages are designed in a way to include buffers in case of sickness or other reasons.
- All swimmers are required to be properly attired in swimming apparel to use the pool and carry their own towels, water bottles and other accessories. JUSTSWIM shall provide no accessories. Sharing accessories/belongings with other swimmers is prohibited.
- JUSTSWIM shall not bear responsibility for the death/personal injury of any person or loss/damage of any personal belongings of the swimmers or their parents/guardian.
- In consideration of the safety and comfort of all the swimmers, we prohibit the presence of spectators.
- One parent/guardian must accompany children at all times. The Parent/Guardian shall be present within the vicinity of the pool and shall be solely responsible for the child during all times other than the scheduled class timings.
- JUSTSWIM reserves the right to cancel swim classes or limit the number of swimmers for any known unsafe conditions. This includes but is not limited to unsafe weather conditions, bather load that exceeds safe ratios, unsafe water condition, spread of infection, etc. JUSTSWIM reserves the right to deny access to the swimming pool and prohibit any person from availing its services.
- In the event of a Global/Local Pandemic or any other circumstance where State or Central Government forces the closure of swimming pools (for instance, Covid-19) JUSTSWIM will transfer any remaining lessons over to a following term. These will not be refunded. They will be deducted from the following term's fees. Such transferred lessons from the current term will be held when the pools are allowed to reopen.